

## Bring the power of Speech Analytics to your small contact center with Eureka Essentials.

CallMiner recognizes that small contact centers have the same needs as large ones when it comes to performance management, but have less resources to act on those needs. As a result, we have tailored Eureka Essentials specifically to contact centers with 50 agents and less.

myEureka Collectors - Group 6 ▾

### Collectors - Group 6

Last 7 days compared to last month.

All Metrics > Compliance Risk (1365 contacts)

Compliance Risk

## High

improving, -8

# 48

High

improving, -8

Watch

Agent	Compliance Risk	Count
Nick Adams	● 58 <span style="color: red;">👎 -8</span>	132 <a href="#">Watch</a>
Sula Peace	● 55 <span style="color: red;">👎 -4</span>	148 <a href="#">Watch</a>
Judge Holden	● 55 <span style="color: green;">👍 +6</span>	140 <a href="#">Watch</a>
Neddy Merrill	● 53 <span style="color: red;">👎 -8</span>	128 <a href="#">Watch</a>
Stephen Dedalus	● 50 <span style="color: green;">👍 +&lt;1</span>	137 <a href="#">Watch</a>
Binx Bolling	44 <span style="color: green;">👍 +4</span>	152 <a href="#">Watch</a>
Phillip Marlowe	42 <span style="color: green;">👍 +8</span>	146 <a href="#">Watch</a>
Scout Finch	40 <span style="color: green;">👍 +5</span>	131 <a href="#">Watch</a>
Clarissa Dalloway	38 <span style="color: black;">0</span>	129 <a href="#">Watch</a>
Holden Caulfield	● 34 <span style="color: red;">👎 -2</span>	121 <a href="#">Watch</a>

**High**

Compliance Risk is in the High range, *Last 7 days.*

[View Contacts](#) - [Watch](#) - *September 07, 12:00 AM*

**Low Rank**

Nick Adams has the lowest rank in Compliance Risk, *Last 7 days.*

[View Contacts](#) - [Watch](#) - *September 07, 12:00 AM*

#### Targeted to your needs—

Eureka Essentials addresses your most pressing issues, including increased compliance and risk mitigation.

#### Cloud Based –

Reduce the burden on your limited IT resources. All hardware, systems, and infrastructure are managed by CallMiner

#### myEureka portals included –

Deliver performance feedback directly to your managers, supervisors, and agents, without requiring manual analysis or intervention.

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